

Refund Policy – Intuitive Vision Academy

I understand that plans can change, and I aim to offer a fair and flexible approach when it comes to refunds.

Refunds are available for the following programmes

- *Empowered by Intuition* (for adults – In-Person and Online)
- *Intuition Ignited* (for teens – In-Person and Online)
- *Intuitive Adventure* (for children – In-Person)

Refund Conditions

- You may request a refund for any **unused sessions** at any time, provided the request is made **at least 7 days before the next booked session**.
- I will refund **80% of the value of all remaining, unused sessions**.
- Refunds are processed by **bank transfer**. Please allow up to 10 business days for the transfer after the refund is confirmed.

Additional Notes

- **Missed sessions** without prior notice are considered used and are **not eligible for refund**.
- If your circumstances change and you'd prefer to **reschedule sessions instead of requesting a refund**, I will always do my best to accommodate your needs—just reach out.
- The refund is calculated based on the number of sessions not yet attended, not partial attendance.

To request a refund, please email me at intuitivevision@sandirabelia.com with your name, the name of the programme, and your bank details.

Thank you for your understanding. I'm committed to offering a respectful and caring experience for both adults and children.

Sandira Belia